

## **When to contact your patients' support committee**

The primary task of the patients' support committee is to assist you when problems have arisen which have proven unsolvable during your contact with health care.

### **The patients' support committee**

- helps you to obtain the information you need to make full use of your health care rights
- supports you in your contact with health care personnel
- sorts out problems by contacting the health care provider
- helps you contact the correct authority
- contributes to improving health care by presenting points of view and suggestions to health care
- recruits, educates and appoints support contacts for patients taken into compulsory institutional psychiatric care

### **The committee members and staff**

- work independently of health care
- are bound to observe professional secrecy